Cool concerns Training | Consultancy | Technical Support

Cool Concerns News WINNER – ACR Training Provider of the Year 2019

We are delighted to be the winner of the ACR Training Provider of the Year at the 2019 National ACR and Heat Pump Awards. The award recognises the high quality of the training we provide, and in particular the new R744 CUBO2 Smart condensing unit course.

From the Awards website:

Cool Concerns has been providing specialist training and consultancy for the commercial refrigeration and air conditioning sector since 1991. It provides a wide range of short courses and designs and develops training to meet the needs of engineers and others effectively and efficiently.



The company has been providing R744 training for around 10 years and was asked by Beijer Ref to develop a session specifically for its new range of SCM CUBO2 Smart R744 condensing units. The training needed to encompass the basics of R744 and safe handling with product specific information about the range of transcritical units, including installation and commissioning.

Cool Concerns installed HT and LT units at its training HQ – the first working installation in the UK and amongst the first in Europe – and this has enabled them to provide feedback to Dean & Wood and HRP to be included in their technical documentation. The company also provides technical back-up by phone and on site if required.

Approximately 150 engineers and Dean & Wood and HRP sales/technical personnel have attended the one-day course to date. All feedback has been very positive.