

Cool Concerns Course Cancellation & Exam Resit Policy

By booking a course with CCL you accept and agree to the terms & conditions of this cancellation at re-sit policy.

Please find below our course cancellation policy: -

Cancellation Time Scale (clear weeks notice)	% of Quoted Course Cost
4 Weeks Prior to Training	No Cost
4 to 2 Weeks Prior to Training	50%
Less than 2 Weeks Prior to Training	100%

In the event of any course cancellations, situations beyond your control will be taken into consideration before applying this policy in full.

Please find below our assessment resit costs: -

Timing of Assessment	Cost Excluding VAT
2 nd attempt at theory assessment whilst at centre on course	£50
Returning to centre on a separate day to the original course for 2 nd attempt at theory assessment	£80
Returning to centre on a separate day to the original course for 2 nd attempt at practical assessment	£80
Brazer 2 nd attempt at practical whilst at centre on course	£50

Stephen Benton FInstR
Director
Cool Concerns Ltd