

Cool Concerns Course Cancellation & Exam Resit Policy

By booking a course with CCL you accept and agree to the terms & conditions of this cancellation and re-sit policy.

Please find below our course cancellation policies:

Cancellation Time Scale (clear business weeks notice) excluding C1	Cost
4 Weeks Prior to Training	No Cost
Less than 4 Weeks Prior to Training	100%

C1 - F Gas Category 1 Training and Assessment 5 Day Course (clear business weeks notice)	Cost
8 Weeks Prior to Training	No Cost
Less than 8 Weeks Prior to Training	100%

In the event of any course cancellations, situations beyond your control will be taken into consideration before applying this policy in full.

Please find below our assessment resit costs for C&G awarded quals:

Timing of Assessment	Cost Excluding VAT
2 nd attempt at theory assessment whilst at centre on course	£50
Returning to centre on a separate day to the original course for 2 nd attempt at theory assessment	£80
Returning to centre on a separate day to the original course for 2 nd attempt at practical assessment	£80

Cont.

Please find below our resit costs for Brazer assessments:

Test Piece Copper Size	Resit Cost Excl VAT Copper to Copper (per attempt)	Resit Cost Excl VAT Copper to Steel (per attempt)
1-1/8"	£20.00	£20.00
1-3/8"	£20.00	£20.00
1-5/8"	£35.00	-
2-5/8"	£45.00	-
3-5/8"	£55.00	-
4-1/8"	£65.00	-

Stephen Benton FInstR
Director
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